



Helping Hands

A stress free buying process

With you, every step of the way

Our Helping Hands scheme* makes selling your home easier with no estate agent fees to pay.

Designed to help you move to a more expensive property, move sideways or downsize, Helping Hands is ideal because you can secure your new home whilst we get on with selling yours.

We will arrange for an independent valuation of your existing property and our Sales Executive will guide you through our Helping Hands scheme.

Once you've agreed a marketing price, they'll walk you through marketing your home so you

can reserve your chosen Lovell home once a sale has been agreed on your existing home.

We will always be available to offer you advice and guidance throughout the process and whilst your property is with the estate agent, we will stay in close contact with them to ensure everything possible is being done to prioritise the sale of your home.

Once a suitable buyer has been found for your property, our Sales Executive will take you onto the next step and through to legal completion.

★ Trustpilot

“Very accommodating with dates and times for viewing, no hard sell.”

Jean, Verified Homeowner

LOVELL
HOMES

*Lovell Partnerships Limited – Helping Hands Terms and Conditions

INTRODUCTION

Thank you for your interest in our Helping Hands Scheme. This scheme is subject to the following terms and conditions. Lovell Homes is required to make enquiries into any potential Helping Hands deal that may be available to you from your initial enquiry and subsequent home appraisal. Please carefully read the explanation of the process and benefits of the scheme:

THE PROCESS

- Initially, our Sales Executive will complete a Helping Hands Enquiry Form with you. At this stage the property is not on hold or reserved for you.
- Our recommended Estate/selling Agents will contact you to arrange a valuation appointment. The valuations will be carried out, wherever possible, within 3 working days.
- Valuations to be obtained on a 4-6 Week resale period.
- Once the valuations have been received, our Sales Executive will inform you of the Recommended Estate/Selling Agents valuation of your property for a 6-week sale.
- Once you have accepted the agreed valuation, you will be requested to complete a Helping Hands reservation form and pay a reservation fee.
- The plot will remain on the market throughout the agreed marketing period of your home.
- We will immediately instruct the recommended Estate/selling Agents to market the property on your behalf and you will be required to allow access for any viewings to take place. An Estate/selling Agent 'for sale' board will be erected at this point and details of your property will be required for marketing.
- It will be your responsibility to cancel any existing Estate/Selling Agents agreement and to settle any charges incurred up to this period.
- Once an acceptable offer has been made and the buyers qualified, we will then proceed to a full reservation whereby the plot will then be secured off the market for the period of the reservation agreement.
- If a sale is achieved on your property within the agreed marketing period and you then proceed to legal completion within the agreed period, Lovell Homes will pay your estate agents fees.
- If a sale is not secured within the agreed marketing period, the Helping Hands scheme will lapse and will be reviewed.
- If you proceed with the sale of your property and then withdraw from the purchase of a Lovell Homes, then a 2% fee will be payable to us.

THE BENEFITS

- Lovell Homes will cover the costs of selling your home

Please confirm acceptance of our terms & conditions by signing on the next page:

Please confirm acceptance of our terms & conditions by signing below:

Name:
Address:
Town:
Postcode:
Signed:
Date:

Name:
Address:
Town:
Postcode:
Signed:
Date:

We will aim to keep your personal information up to date but rely on you telling us promptly if your name, address, telephone number or any other details change. We will not pass your personal information to anyone outside our group, except to third parties for the purpose of the valuation (e.g., professional advisors/finance providers, estate/selling agents). Your personal information may be used by us and any of the persons mentioned above for: internal purposes and to provide service providers. Your personal information may assist us for research purposes, and it may help us develop our website and improve products and services we provide.

Our Privacy Policy can be found at: <https://www.lovell.co.uk/your-lovell-home/customer-care/privacy/>

Please tick the box **if you do not** wish to receive marketing information on properties, products and/or services that might be of interest to you from Lovell Homes or our recommended source.